

1. General

- 1.1 The Terms and Conditions defined in this text (hereinafter referred to as “Terms and Conditions”) regulate the usage of the games and services applicable to all platforms and devices that enable game play of games provided by CircleBet through www.circle.bet, as well as other electronic applications and/or URLs licensed to or belonging to Circle Three Limited.
- 1.2 Circle Three Limited is here referred to as “CircleBet”, “We”, “Us” or “Our” and the Player and registered Account Holder shall be referred to as “You”, “Yours”, “User” or “the Player”, as and where appropriate. “Games”, “Game”, “Websites”, “Website”, “Services” and “Service” refers to any of the gaming products offered from CircleBet. “Games” are defined as pool-bets and other games, which are available via Circle Three Limited.
- 1.3 Circle Three Ltd is a company registered on 2017-11-03 under the laws of Malta; Registration number: C- 83328; registered address: 23, Office 2, Triq Giuseppe Calleja, Swatar, Msida MSD2270, Malta and is trading under the domain name: circle.bet.
- 1.4 Circle Three Limited was awarded a Class 3 licence on 14th June 2018 with licence number MGA/CL3/1488/2017 by the Malta Gaming Authority. The license is also regulated by the same Malta Gaming Authority (www.mga.org.mt).
- 1.5 The contractual relationship between CircleBet and the registered Player is governed by these Terms and Conditions and by the Laws of Malta.
- 1.6 Both parties agree that any issue or claim arising out of or because of these terms and conditions entered with CircleBet, or the breach, termination or invalidity thereof, shall be submitted to the exclusive jurisdiction of the Maltese courts.
- 1.7 Where these Terms and Conditions are published in several languages for information purposes all versions of such Terms and Conditions published reflects the same principles.
- 1.8 In the case of any dispute between the English language version of the Terms and Conditions and versions in other languages, the English language version shall prevail.
- 1.9 CircleBet reserves the right to change these Terms and Conditions at any time. The Player must always re-confirm acceptance before material amendments come into effect. The version number and the date of the last update provide the player with information about when the last amendments have been made.

- 1.10 Should the Player not accept a version of the Terms and Conditions and therefore wish to discontinue to use the service of CircleBet the player may request to withdraw all available funds and close the Account, according to the term applicable to the Account closing procedure as stipulated in the Terms and Conditions.
- 1.11 These Terms and Conditions were last updated on 4 May 2018 and recognised as version 1.1.

2. Player Obligation

- 2.1 You must read and understand these Terms and Conditions carefully before actively approving the terms when registering with CircleBet. If you do not agree with any provisions in these Terms and Conditions you must not use or continue to use any of the Services belonging to our licensed to CircleBet.
- 2.2 These Terms and Conditions constitute a binding agreement between you and CircleBet and will come into force as soon as you accept the conditions upon registering with CircleBet. By accepting you signify that you have read these Terms and Conditions and that you accept them. By using any of the Services belonging to or licensed to CircleBet you signify that you agree with these Terms and Conditions.
- 2.3 You declare that you are over 18 years of age or comply with a higher minimum legal age as stipulated in the jurisdiction of your residence under the laws applicable to you. It is your sole responsibility to know whether online gambling is legal in your country of residence. It is a criminal offence to gamble whilst being under age.
- 2.4 You understand and accept that CircleBet strictly prohibits cheating players and player collusion. Should CircleBet have reasonable suspicion that any cheating or collusion has occurred, we reserve the right to void any bet that we suspect has been made because of such behaviour and/or confiscate any funds on your Account and close your Account.
- 2.5 The use of robotic, automated, mechanical, electronic or other devices to make automated decisions in any game or in respect of any bet on its sites, whether such use is attempted or affected by you or by any third parties is not allowed by CircleBet. Should we have reasonable suspicion that any such device is being used on the sites, we reserve the right to void any bet that we suspect has been made using such a device and exclude any customer from any promotion or competition in which we suspect that such a device has been used. You are also prohibited from utilising an external resource that is designed to provide a player with an unfair advantage over other players.

- 2.6 If you as a player have reasonable grounds to suspect that another player is taking an unfair advantage through cheating or collusion, you should report the suspicion to CircleBet by sending an email to compliance@circle.bet.
- 2.7 You may not use funds that are tainted or associated with any illegality when interacting with CircleBet. We moreover reserve the right to terminate an Account, ban a player and retain all funds where that player is reasonably suspected of engaging in fraudulent activities which include, but are not limited to: the use of stolen or falsified credit cards or account numbers, chip dumping, forgery, collusion, and the submission of data or documents which are forged, stolen or otherwise misappropriated.
- 2.8 CircleBet reserves the right to refuse residents of certain countries to register for an account. Only residents of countries found on the registration page will be able to apply for an account. All other countries cannot register for the service provided by CircleBet. These countries include,

Afghanistan	Israel	Philippines
Algeria	Kuwait	Russia
Angola	Lao	Spain
Australia	Myanmar	Sudan
Cambodia	Namibia	Syria
Denmark	Nicaragua	United Kingdom
France	North Korea	United States of America
Guyana	Pakistan	
Iran	Papua New Guinea	
Iraq		

You are aware that the right to access and use CircleBet and its Services offered, may be considered illegal in certain countries. CircleBet is not able to verify the legality of service in every jurisdiction, consequently, you are responsible in determining whether your accessing and using our service is compliant with the applicable laws in your country and you warrant to us that gambling is not illegal in the territory where you reside.

- 2.9 You acknowledge that you are solely responsible for complying with any reporting (including regulatory) related to the payment of taxes and/or other fees which might be charged on winnings, if and where applicable.
- 2.10 You understand and acknowledge that by engaging with Services and playing Games provided by CircleBet, you take the risk of losing money deposited into your Account held with CircleBet. Should you not wish to accept this, kindly

refrain from accepting these Terms and Conditions and from using the Website and Services any further.

- 2.11 You may only use our sites and products for your own personal, recreational use, in accordance with the rules and the Terms and Conditions we have established and in accordance with all laws, rules and regulations, if and where applicable.
- 2.12 You shall be courteous to other players using the Websites, as well as Customer Support personnel from CircleBet as well as avoiding rude comments and language. Disrespecting these conditions and of the rules applicable to the Games offered by CircleBet shall not be tolerated under any circumstance.

3. Account

- 3.1 For you to be able to partake in Services of CircleBet, place bets and deposit money, you must first register personally to open an Account (“Account”)
- 3.2 When you open an Account, you will be asked to provide personal information, including, but not limited to, your first and last name, address, email address and date of birth. It is your responsibility to ensure that the details provided at registration are accurate and kept up-to-date. You can change the details you provide at registration at any time by editing the details in your profile found on the Website or contacting our customer support (“Customer Support”) at support@circle.bet.
- 3.3 You may only open one Account with CircleBet at any single point in time. You must register for the single Account personally. CircleBet retains the right to terminate any duplicate Account.
- 3.4 If you open or attempt to open more than one Account, for whatever reason, CircleBet may block or close any or all your Accounts at its discretion. CircleBet may also at its discretion void all the bets that have been placed in the duplicate Accounts. Should CircleBet decide to leave one Account open, it will be the first Account that you opened with CircleBet.
- 3.5 Should we have reasonable grounds to believe that fraud has been committed or attempted, we reserve the right to cancel any related transaction, any bonus or any other promotion. In these Terms and Conditions, a reference to *fraud* shall be deemed to include ‘bonus abuse’. Bonus abuse includes, but is not limited to, opening more than one Account with the intent to claim an additional bonus or benefit.

- 3.6 If you notice that you have more than one registered Account, you must notify CircleBet immediately via support@circle.bet. Failure to do so may lead to your Account being blocked for access.
- 3.7 You must enter all mandatory information requested in the registration form and it is your sole responsibility to ensure that the information you provide to us is true, complete and correct. You are hereby notified that we carry out verification procedures and that your Account may be blocked for access or closed if we suspect that you have supplied us with false or misleading information. You are required to inform CircleBet as to any updates, as well as to keep up to date the mandatory information provided in the registration form if such information changes.
- 3.8 You are not allowed to transfer funds from your Account to other players or to receive money from other players into your Account. CircleBet Accounts are not transferable and it is prohibited for players to sell, transfer or acquire Accounts from other players.
- 3.9 CircleBet reserves the right to refuse to open or to close/terminate an Account at its sole discretion and without any explanation whatsoever, however, any contractual obligations already made by CircleBet shall, without prejudice to any rights available at law to CircleBet, be honoured accordingly.
- 3.10 You shall not treat CircleBet as a financial institution, hence you cannot expect to receive services, product offering including interest on your Account or similar, as customary of financial institutions. Funds in your Account do not bear interest and are considered as advance payments for intended gambling transactions.
- 3.11 If you wish to close your Account, you may do so at any time by contacting Customer Support on support@circle.bet. The effective closure of the Account will correspond to the termination of the Terms and Conditions, however any obligations already entered shall be honoured.
- 3.12 CircleBet considers an Account to be labelled as inactive when not accessed for twelve (12) consecutive months, where the Account has a real money balance.
- 3.13 CircleBet considers an Account to be labelled as dormant when not accessed for thirty (30) consecutive months, where the Account has a real money balance.
- 3.14 CircleBet will contact you via email up to one (1) month prior to your Account becoming inactive. You may reactivate an inactive Account by logging in. Once an Account becomes inactive, CircleBet will charge five (5) EUR (and any other currency equivalent) per month administrative fee to your Account.

- 3.15 If you do access your Account after your Account has become inactive, we may consider reimbursement of the fees charged if you can prove one of the following:
- 3.15.1 You could not access your Account due to health-related impediments;
 - 3.15.2 You could not access your Account due to a reasonable cause.
- 3.16 In the event you access your Account before the lapse of 3 months from when the Account becomes inactive, CircleBet shall reimburse the inactivity fees paid.
- 3.17 If your Account has become dormant, we shall make reasonable efforts to contact you with the purpose to remit the balance on your Account to you, however, if you cannot be located, the balance shall be remitted to the Malta Gaming Authority. Once the balance is remitted to the MGA, you must deem such funds as forfeited. Your Account with CircleBet will be automatically closed upon the transfer of funds away from the Account. The effective closure of the Account will correspond to the termination of the Terms and Conditions whereby you will not be able to claim or raise demands against CircleBet.
- 3.18 The procedure for removing funds from inactive and dormant Accounts takes place automatically and is reported in the backend system of the Websites' administrative interface. When money is to be transferred to the MGA, the Key Official of CircleBet is responsible for handling this procedure.

4. Deposit

- 4.1 CircleBet reserves the right to use additional procedures and means to verify your identity (commonly known as "Know Your Customer" (KYC) procedures), both before and after effecting deposits into your Account. Details of transactions will be checked, including the name of the remitter and the receiving party should be identical to that of the Account receiving the funds. If this is not the case, your deposit will be rejected, and all funds will be returned. Any charges levied by the bank or payment service provider because of the transaction will be deducted from the amount remitted in return.
- 4.2 Deposits can be made into the Account using payment services available on the Website. These can include but are not limited to the use of internationally recognized card brands (i.e. VISA and Mastercard) or direct bank transfer (i.e. Trustly). Not all deposit methods are available in all regions. Should you require further help regarding your available deposit methods please email support@circle.bet.

- 4.3 Depositing funds into your Account shall always be made through a Financial Institution or a Payment Solution Provider, by use of any of the methods specified on the Website, as may be amended from time to time. Procedures, terms, availability and duration for transactions may vary depending on the time, the country and the Financial Institution used.
- 4.4 The minimum deposit amount is ten (10) EUR (or the equivalent amount in the currency of the remittance Account). CircleBet retains the right to change this minimum amount at any time should we deem so appropriate.
- 4.5 If you are making a deposit to your Account in a currency other than your Account currency, such deposit will be made at the exchange rates offered by us at the time of such deposit and may be subject to a conversion fee. CircleBet reserves the right to charge a processing fee as advised on the Website.
- 4.6 It is unlawful to deposit money from ill-gotten means.
- 4.7 If your Account is mistakenly credited with funds that do not belong to you, as a result either technical- or human error or otherwise, the amount is considered a CircleBet asset and the amount will be deducted from your Account without delay. If you have withdrawn such funds prior to CircleBet becoming aware of the error or if your Account does not have sufficient balance to support the reversal of the erroneous transaction, the amount will constitute a liability to CircleBet. CircleBet will take appropriate action to settle any outstanding liabilities and claims. In the event of an incorrect crediting, you are obliged to notify support@circle.bet immediately.

5. Withdrawal

- 5.1 A Player can at any time request to withdraw funds from the Account by choosing from the available withdrawal options stated on the Websites. The options may vary depending on the market from which the player originates.
- 5.2 Withdrawals will be made to your bank Account or other withdrawal methods available to you from the Withdrawal option and/or as chosen by CircleBet. Whenever possible, CircleBet shall pay your withdrawals by using the same method you would have utilised to make your deposits. Withdrawal payments may only be made in the name of and to the registered Account Holder.
- 5.3 CircleBet intends to complete all withdrawal requests without delay. The time for a withdrawal request to be settled may vary due to channel and infrastructure used to complete the remittance, however a withdrawal attempt should be approved or denied within three (3) days.

- 5.4 CircleBet reserves the right to carry out additional verification procedures for any withdrawal exceeding the equivalent of 1,000 EUR or cumulative withdrawals exceeding 2,330 EUR (or the equivalent in a corresponding currency). Furthermore, we reserve the right to carry out such verification procedures in case of lower payouts. Such verifications may include but shall not be limited to, copies of a player's passport, national Identity Card, copies of a player's utility bills, and/or copies of the credit/debit cards used to make deposits. Where applicable, all identification documents provided should include a clear photographic image of the registered customer.
- 5.5 To combat fraudulent activity, we reserve the right to pay any requested withdrawal partly or in total via the same method of payment through which one or more deposits were made. We further reserve the right to pay any requested withdrawal directly to your bank Account.
- 5.6 All transactions shall be checked with special attention from a money laundering perspective. CircleBet, the Regulator and any Governing body can monitor or request to review all transactions to prevent this crime from being committed.
- 5.7 CircleBet shall report any suspicious transactions to the relevant authorities in the jurisdiction they would respectively fall under and in which CircleBet is licensed to operate. We shall report any suspicious activity to the relevant institutions immediately. Information shared with authorities may include personal information obtained and stored by CircleBet from player interaction with the service offered by CircleBet.
- 5.8 CircleBet may suspend, block or close an Account and withhold any funds therein, if it is requested to do so in accordance with the applicable prevention of money laundering and financing of terrorism laws and regulations.
- 5.9 If you are making a withdrawal from your Account into a currency other than your Account currency, such withdrawal will be made at the exchange rates offered by us at the time of such withdrawal and may be subject to a conversion fee. CircleBet reserves the right to charge a processing fee as advised on the Website.

6. Responsible Gaming

- 6.1 CircleBet offers the possibility to assist if you feel the need to impose measures to limit your exposure to and involvement with CircleBet. We have a series of measures in place to help you play in a safe environment. By engaging in Games on the Website you understand that you are playing games and gambling which involves actual money, where the outcome of such games and gambling can never be certain.

6.2 You can alter the settings of your profile to adjust the safety level of your gaming experience. To activate and adjust these settings, you must go to the Responsible Gaming section on the Website and set the Account limitations according to your needs or you must contact our Customer Support service on support@circle.bet. When setting the limitations on your Account yourself, through the settings found in the Responsible Gaming section, any set limitations will take effect immediately. Should you make your request through our Customer Support, you will receive an email confirmation from our Customer Support Team of your gaming restriction request being activated.

6.3 We encourage you to consider these measures when playing on CircleBet. As a registered holder of an Account you may:

6.3.1 Set a limit on the amount that you may deposit to your Account within a specific period.

6.3.2 Exclude yourself from playing for a definite- or an indefinite period.

6.4 Setting a Financial Limit

CircleBet offer you the possibility to apply financial limits to your Account. When setting up a limit, you will be unable to continue beyond the limit you have set as the system will automatically prohibit it.

6.4.1 Deposit

You may at your discretion choose to limit the amount of funds you can deposit into the Account in a given period. Note that you additionally will be able to deposit an amount equal to any withdrawals made during the said period.

6.5 The amount limits in 6.4 are applicable on a daily, weekly or monthly basis.

6.6 You may change or revoke a limit that you set on your Account either via the Responsible Gaming section or by contacting Customer Support service on support@circle.bet. Increasing or revoking a limit takes effect after a period of 7 days from when CircleBet has registered the requested change. The delay in executing any such changes serves as a mandatory period for reconsideration whether you really want to adjust your self-imposed limit. On the contrary, decreasing a limit takes place immediately after the change request has been registered. Should you reach any applied limit, you will not be able to make any further deposits or place any bet (including the one you are trying to perform) until the duration of such limit has elapsed.

6.7 Self-Exclusion

If you experience a tendency of becoming dependent on gambling, you should consider limiting your access to your Account. We have measures in place to ensure

that as soon as your self-exclusion request is processed, you will no longer be able to play on CircleBet until your period of limitation has elapsed. Please make sure to withdraw all the funds held in your Account prior to making a self-exclusion request. Customer Support at CircleBet can assist you if you activate the self-exclusion option while still holding funds on your Account with CircleBet. We retain the right to request all necessary documentation for withdrawal and act in accordance to section discussing withdrawals in these Terms and Conditions. Should you have any questions you may contact our Customer Support on support@circle.bet.

- 6.7.1 You may, at your discretion, choose to limit your ability to access your Account for:
 - 6.7.1.1 An indefinite period of time (*Permanent Self-Exclusion*)
If you decide to close your Account permanently, you will not be able to access your Account again and any remaining funds on your Account shall be remitted back to your bank Account.
 - 6.7.1.2 A definite period of time (*Temporary Self-Exclusion*)
If you decide to temporarily self-exclude, you will have no access to your Account for the selected period.
- 6.7.2 You should select from the pre-defined periods of time, ranging from 1 day to 5 years, when applying a temporary self-exclusion. Temporary self-exclusion may be extended for further periods. There is no maximum period for self-exclusion.
- 6.7.3 Once the self-exclusion period has elapsed your Account will be automatically reactivated.
- 6.7.4 It is important for us to be made aware as to the motive for your exclusion, especially if this related to problem gambling matters. Kindly inform us as to this reason upon making your closure request.
- 6.7.5 You may activate your self-exclusion from the Responsible Gaming section on the Website when logged in. The self-exclusion will apply immediately once activated. You may also self-exclude by contacting our Customer Support and request self-exclusion. If self-exclusion has been activated by our Customer Support Team you will receive an email confirming your request.

6.8 If CircleBet believes that your gambling will cause you financial or personal difficulties, we reserve the right to close your Account.

7. Personal Privacy

- 7.1 CircleBet collects personal information from visitors to its Website through the online registration process and every time you interact with CircleBet.
- 7.2 CircleBet processes personal information collected via its Website and our App for the purposes of: Setting up and managing your Account; Building your personal profiles; Providing you with information about the CircleBet; and complying with all regulatory requirements, in particular those relating to the identification of individuals under money laundering legislation. Access to personal information is limited to the staff of the CircleBet and/or its agents in accordance with their roles and responsibilities in managing the above uses in accordance with the applicable General Data Protection Regulation. CircleBet will maintain Player's personal details and not destroy any records.
- 7.3 You understand that we collect a small piece of information sent from your browser, cookie, to make the Website experience better. By using our Website, you are consenting to our use of cookies for the purposes outlined in our Privacy and Cookies Policy, and this to provide you with a fully functional gaming experience.
- 7.4 Your personal information is strictly confidential and will be used by us, and where necessary by one or more of our group companies or by our carefully chosen Business Partners, to set up and manage your Account, to build up customer profiles and to provide you with the opportunity to engage with the Services available on the Website and the Websites of our Business Partners.
- 7.5 CircleBet will not share your personal data with any third party without your active approval. Hence, CircleBet will not sell, trade or otherwise transfer to outside parties your personally identifiable information unless you specifically approve it. This does however not include third parties who provides CircleBet with such Services deemed essential in operating CircleBet, conducting our business or servicing you directly or indirectly. CircleBet may disclose information when we consider it necessary to comply with law, enforce our policies, protect ours or others rights or property.
- 7.6 For more information on how CircleBet may process your personal information, please see our applicable Privacy Policy which is included herein by reference.

8. Complaints

- 8.1 Complaints are handled in the support department and escalated in the organisation of CircleBet in cases where the support personnel do not solve the case satisfactory. The player shall be reasonably informed about the state of their complaint. At

CircleBet complaints are given a heightened attention with the purpose of ensuring a swift resolution.

8.2 If you want to make a complaint regarding the Services provided by CircleBet you should contact Customer Support at support@circle.bet.

8.3 If you are not satisfied with the resolution received from CircleBet of your complaint, you may further report your complaint to the Malta Gaming Authority by email on complaints@mga.org.mt. It is important that only complaints of a serious nature are escalated to the Authority and only after exhausting all options by raising the matter with CircleBet.

9. Chat room directives

9.1 The chat facility provided by CircleBet is designed for interaction with other members and players. When using this facility, you shall not make statements or transmit content containing:

- 9.1.1 Nudity, sexually suggestive content
- 9.1.2 Violence or grossly offensive graphical content
- 9.1.3 Hate speech, credible threats or direct attacks on an individual or group
- 9.1.4 Excess violence including self-harm
- 9.1.5 Encourages or facilitates antisocial behaviour
- 9.1.6 Encourages or facilitates any illegal activities
- 9.1.7 Influences other player's actions through intimidation or abuse
- 9.1.8 Disrupts the normal flow of dialogue, make statements that are abusive, defamatory, harassing or insulting to other users
- 9.1.9 SPAM

9.2 CircleBet will not be liable of any player damage or losses arises as a result of the usage of the chat functionality found on the Website. This includes but is not limited to the information, insight, reasoning, conclusion or decision shared or taken based on interaction between users and or information made available on Website. The consumption of information and chat interactions available is to be used at your discretion where CircleBet does not take responsibility for the quality and content made available in the chat room.

9.3 You agree to compensate CircleBet against any damages, including but not limited to administrative and legal cost, which is the consequence of your illegal, unlawful or inappropriate conduct or arise out of violation of these chat rules.

- 9.4 All chats are moderated. We review all chats and keep a log and record of all statements. Your use of the chat facility should be for recreational and socialising purposes only.
- 9.5 All communication with our Customer Support representatives, regardless of means of communication is recorded. Such recordings are made to help us improve our customer care and may also be used as evidence in the event of any dispute. Abusive or offensive language will not be tolerated. The Customer Support chat facility, when available, should you only use relating to communication about our Services, hence this service is not for recreational and socialising purposes.
- 9.6 Collusion, including through the use of the chat room made available on the Website is considered a breach of these Terms and Conditions and strictly prohibited.
- 9.7 A breach of the provisions relating to the chat room facility, may result in you being suspended from participating in the chat room, suspension or immediately close your Account.
- 9.8 CircleBet reserves the right to remove or close the chat room facility temporary or permanently, on individual-, or group basis as well as a function to the entire site seeing that the chat room is an additional feature rather than a core component to the site.
- 9.9 Any suspicious chats will be reported to the MGA or other Authority deemed relevant to the situation.

10. Exceptional Circumstances

- 10.1 CircleBet cannot guarantee which Services will be available on the Website. All CircleBet Services including the Website and the mobile App solution are provided on an "as is" and on a best endeavours basis, without any warranty whatsoever, whether express or implied.
- 10.2 We cannot promise that any Service will be completely free from errors or omissions nor that such Services will be available uninterrupted and in a fully operating condition.
- 10.3 Unexpected technical problems or circumstances outside the control of CircleBet, including but not limited to technical problems at third party providers gives CircleBet the right to cancel bets and issue refunds accordingly.
- 10.4 CircleBet will not accept any liability for failures or issues that arise due to equipment operated or owned by yourself, Internet connection used for accessing CircleBet or any third-party provider. This shall also include your inability to place

bets or to view or receive information in relation to certain particular Games. Any such claims will be deemed as speculative and rejected.

- 10.5 To the extent permitted by law, our maximum liability arising out of or in connection with your use of the Website and the mobile App solution, regardless of the cause of actions (whether in contract, tort, breach of warranty or otherwise), will not exceed the value of the wagers you placed via your account in respect of the wager or product that gave rise to the relevant liability and in no other case exceed 5,000 EUR or equivalent in other currencies.
- 10.6 CircleBet is not liable for any downtime, server disruptions, lagging, or any technical or political disturbance to any of the Games presented or bets made available through the Services offered.
- 10.7 In the event of a system malfunction all wagers and bets are void, and the amount wagered will be refunded. CircleBet also has the right to declare a wager or bet void when there was a server or software error, mistake, misprint or technical error on the pay-table, odds or software relating to the bet or game.
- 10.8 Notwithstanding what is stated in Section 10.7 above, CircleBet will not be liable in the event of systems or communications errors relating to the settlement of bets, match results or other element of the Services, as a result of any such errors and we reserve the right to void all bets on the matches in question.
- 10.9 In the event a game or a service is started but miscarries because of a failure of the system, CircleBet shall refund the amount wagered in the game or the amount betted to the Account Holder by crediting it to the Account Holder's Account or, if the account no longer exists, by paying it to the Account Holder in an approved manner; and if the Account Holder has an accrued credit at the time the game or service miscarried, credit to the Account Holder's Account the monetary value of the credit or, if the Account no longer exists, pay it to the Account Holder in an approved manner.
- 10.10 If any errors on our Website or Service incorrectly credits you with winnings that you otherwise would not have won without the error being made, CircleBet reserve the right to rectify the error retrospectively and to refuse to pay the relevant prize at our absolute discretion.
- 10.11 Cases regarding compensation or refund will be reviewed on an individual basis where we will take all reasonable steps to treat you in a fair manner; however all and any Refunds may be given solely at the discretion of the management at CircleBet.
- 10.12 CircleBet reserves the right to intervene by limiting, refusing or cancelling bets in events where bets are deemed too considerable, where player patterns indicate

system abuse or where CircleBet suspects violation of rules and/or Terms and Conditions.

- 10.13 CircleBet maintains the right to refuse settlement, including potential winnings of suspended or cancelled bets. This can include the reversal of funds on a player Account in the event of a bet being cancelled post-settlement.
- 10.14 CircleBet maintains the right to remove a game and revise player Account in order to correct errors in the event of a game being misrepresented due to faulty data, misconfiguration or an unexpected or incorrectly performing feature causes incorrect behaviour or settlement.
- 10.15 CircleBet will make reasonable effort in communicating and contacting affected parties and players in the event of a cancelled bet which players have entered in to.
- 10.16 Individual Games, which may be included in bets, which become cancelled due to reasons including re-scheduling or terminated game schedule may result in the revoking of the entire bet. Wagers already committed to such bet prompts the refund process.
- 10.17 With the Website CircleBet strives to make its Services always available, however it shall not be held liable if for any reason the site is unavailable at any time or for any period. We may remove any game from the Website at any time we see fit and reserve the right to make changes or amendments, to alter, suspend or discontinue any of the content, products or Services, including your access to the Website.
- 10.18 CircleBet is committed to ensure total accuracy of the Service provided, however we do not accept responsibility for any errors or omissions in respect of information provided on the Website including the App, in particular with regards to information generated from third parties including business partners and suppliers.
- 10.19 You are not allowed to abuse of any error or instance of incompleteness on the Website, in the Client application, in any of the Software or in any of the Services provided by us. Should you become aware of such an error or incompleteness, you shall refrain from taking any advantage thereof and notify us immediately. If you do not comply with this clause and take advantage of or divulge any information about an error or incompleteness, CircleBet shall be entitled to any remedies available at law and this shall include compensation for any costs it may have incurred in association with any losses, which would have resulted from your breach of this clause.